



Debix is excited to tell you about a new product enhancement that we are implementing in September. As we announced in January we are upgrading our service by integrating credit monitoring into the Debix Identity Protection Network.

The new features will provide broader, more reliable alerts and expand the types of identity theft that Debix can catch. We will continue to notify you about new accounts opened in your name. Additionally, we will enhance the preventative measure of our solution to notify you when someone accesses your credit. The new features will also include a phone call to you when we detect an address change on your credit file. This will help catch account takeovers - where thieves take over your credit card accounts.

We anticipate the upgrade will take place in September, and we will provide you more details in the coming months. As part of this upgrade we will be discontinuing the use of fraud alerts. We have made this decision because of questions in the industry around the use of fraud alerts and a recent opinion by a District Court in California that may impact the placement of fraud alerts.

You will not need to make any changes to receive these new benefits. There is no additional cost, and the experience will be largely the same. You will receive phone calls for all these enhancements, just as you do today.

If you have any questions, please do not hesitate to give us a call at 888-332-4963.

Thank you for staying Debix Safe!

Sincerely,

A handwritten signature in black ink, appearing to read "Bo Holland".

Bo Holland, CEO and Founder  
Debix Identity Protection Network  
Customer Support: 888-332-4963